

CHRISTMAS TREE RECYCLING

Residents will be required to place the trees inside a collection container located at a central location within the multi-family complex and EDCO will collect trees up to six feet in length. Please follow these collection guidelines for Christmas trees from **January 2, 2021-January 8, 2021:**



CHRISTMAS TREE RECYCLING GUIDELINES

- Residents must remove the lights, ornaments, tinsel and tree stand. Trees taller than six feet must be cut in half.
- Residents must place bare tree inside designated collection containers.
- Collection containers are for Christmas trees only.

DROP-OFF SITES WILL ALSO BE AVAILABLE FROM JANUARY 2, 2021 THROUGH JANUARY 10, 2021 AT THE FOLLOWING LOCATIONS:

- **Bostonia Recreation Center**
1049 Bostonia St., El Cajon
- **Renette Recreation Center**
935 South Emerald Ave., El Cajon
- **Public Works Operations Yard**
1050 Vernon Way, El Cajon

Drop-off locations above are for CHRISTMAS TREES ONLY. Christmas trees do not need to be cut down for recycling at drop-off locations.



NOTICE

Important
Information Inside
About EDCO,
El Cajon's New
Waste &
Recycling Collector!

WELCOME TO EDCO

EDCO IS AT YOUR SERVICE

Along with EDCO's superior customer service, residents will experience enhanced collection services, expanded recycling programs, special collection events, and more!



WELCOME TO EDCO!

EDCO'S COLLECTION SERVICES

EDCO has begun to exchange carts, dumpsters, and/or roll-off boxes used to collect solid waste, recyclable materials, and organic waste.

If you haven't optimized your service yet, please contact Patrick Osio, El Cajon Sustainability Coordinator, by email at posio@edcodisposal.com or by phone at (619) 287-5696 ext. 4408.

EDCO IS DEDICATED TO SERVING EL CAJON!

EDCO understands that questions may arise during this time of change and we are here to help. Please do not hesitate to contact our office and speak with a customer service representative. EDCO will answer any questions you may have about this transition and will try to resolve any situations that arise. Remember, just call EDCO and *"We'll Take Care of It!"*



CUSTOMERS CAN CONTINUE TO CALL THE CURRENT PROVIDER FOR SERVICE REQUESTS, THROUGH DECEMBER 31, 2020. FOR ALL NEW SERVICE REQUESTS STARTING ON OR AFTER JANUARY 2, 2021, CUSTOMERS CAN CONTACT EDCO.

EMAIL US! You can email a customer service representative at csrlg@edcodisposal.com.

TEXT US! You can text a customer service representative by texting a message to (619) 202-8365.

LOOK US UP ON THE WEB! Visit our website at edcodisposal.com where you can request new services, information, special pick-ups, and more.

VISIT US!* Come in and see us at our office located at 6670 Federal Blvd. in Lemon Grove.

CALL US! You can reach a customer service representative by calling (619) 287-7555.

**Due to the COVID-19 pandemic, our office may be temporarily closed to walk-in customers. Please confirm our office is open before visiting us.*

EDCO'S MULTI-FAMILY COLLECTION SERVICE



TRASH

Please place trash inside gray dumpsters or carts only.



RECYCLING

Residents can recycle household containers, mixed paper, newspaper, cardboard, and beverage containers marked 1-7, labeled "CA Redemption Value" or "CA Cash Refund," all mixed in your blue recycling dumpster or cart. Please help prevent contamination by not placing any trash in your blue recycling cart. For more information on what to recycle, visit our website, edcodisposal.com.



ORGANICS

Use your green dumpster or cart to separate organic material such as landscape and pruning waste, nonhazardous wood waste and organics, such as food waste, all mixed together.

Monthly Billing



EDCO WILL START BILLING FOR MULTI-FAMILY WASTE AND RECYCLING COLLECTION SERVICES.

EDCO will provide monthly billing for waste and recycling collection in advance of service effective January 1, 2021.

Ways to Pay Your Bill



PAY-BY-PHONE

EDCO accepts payments by phone using your Visa®, MasterCard® or Electronic Check, 24 hours a day, 7 days a week! This free automated service is fast, easy, and secure.



PAY ONLINE

EDCO accepts payments online at edcodisposal.com. Payments can be made on a one-time basis or set up an account for automatic payments.