

Welcome to

EDCO, El Cajon!



Important Information Inside About EDCO's Waste and Recycling Collection Programs



Coming Soon!

EDCO's commercial trash, recycling and organics collection.

Effective January 1, 2021,
EDCO will provide waste and recycling services in the City of El Cajon.

As this date approaches, our entire team is preparing for a seamless service transition.

EDCO's Collection Services

Starting in December, EDCO will begin exchanging carts, dumpsters, and/or roll-off boxes used to collect solid waste, recyclable materials and organic waste.

"We'll Take Care of It!"

EDCO will consistently provide superior customer service to the residents and businesses of El Cajon by demonstrating our *"We'll Take Care of It"* attitude through all of our services! This attitude and motto is the foundation of EDCO's approach to customers, communities, fellow employees and the environment.

Will My Rate Increase?

Yes. Commercial customers will be paying a bundled service rate for all collection services (trash, recycling and organics). EDCO's commercial collection service includes additional enhanced services such as bulky-item on-call collection (additional fee), overloaded container handling and service guidance. Customers can offset this

rate by using your recycling capacity to lower your trash rate. **Business owners and managers, if you haven't optimized your service yet, please contact Patrick Osio, El Cajon Sustainability Coordinator,** by email at posio@edcodisposal.com or by phone at (619) 287-5696 ext. 4119, to schedule a personal visit to help increase your recycling capacity.

When Will EDCO Begin Collection Services?






Effective Saturday, January 2, 2021 (one-day delay for complexes serviced on Friday due to the New Year holiday), EDCO will start collecting trash, recycling and organic waste. Your current provider will continue to collect services through Thursday, December 31, 2020.

Will There Be A Change In My Bill?

Yes. Invoices will have a new look and remittance address. A detailed overview will be provided in the initial billing.

EDCO is Dedicated to Serving El Cajon!

EDCO understands that questions may arise during this time of change and we are here to help. Please do not hesitate to contact our office and speak with a customer service representative. EDCO will answer any questions you may have about this transition and will try to resolve any situations that arise. Remember, just call EDCO and *“We’ll Take Care of It!”*

-  **Email us!** You can email a customer service representative at csrlg@edcodisposal.com.
-  **Text us!** You can text a customer service representative by texting a message to (619) 202-8365.
-  **Look us up on the web!** Visit our website at edcodisposal.com where you can request new services, information, special pick-ups and more.
-  **Visit us*!** Come in and see us at our office located at 6670 Federal Blvd. in Lemon Grove.
-  **Call us!** You can reach a customer service representative by calling (619) 287-7555.

**Due to the COVID-19 Pandemic, our office may be temporarily closed. Please confirm our office is open before visiting us.*



Customers can continue to call the current provider for service requests through December 31, 2020. For all new service requests starting on or after January 2, 2021, customers can contact EDCO.




EDCO's Bundled Collection Service

With EDCO, commercial customers will subscribe to a bundled collection service which will include trash, recycling and organics collection **all under one collective rate.**

Trash

EDCO will provide wheeled carts, dumpsters and/or roll-off boxes for collection of solid waste. Customers will have the opportunity to subscribe to the appropriate service level, that will include carts (32-, 64- and 96-gallons), dumpsters (1 - 6 cubic yards), 3-cubic-yard split dumpsters, as well as roll-off boxes (10 - 40 cubic yards) and will be serviced at least once per week and up to seven (7) times per week.

-  **KEEP OUT OF THE TRASH CONTAINER:**
 - Recyclables
 - Organics, including landscape and food waste
 - Household Hazardous Waste (HHW)
 - Electronics or batteries
 - Fluorescent light bulbs
 - Pharmaceuticals, medical waste or needles
 - Automobile parts, including motor oil, oil filters, batteries, and tires

Recycling

Business owners and managers, if you haven't optimized your service yet, please contact Patrick Osio, El Cajon Sustainability Coordinator, by email at posio@edcodisposal.com or by phone at (619) 287-5696 ext. 4119.

EDCO will provide each commercial customer with one 96-gallon recycling cart for weekly collection of commingled recycling as a minimum service level. Additional commercial recycling collection service can be provided for an additional cost in variable size recycling carts and/or dumpsters, with the volume, collection frequency and container type based on the individual needs of the business.

EDCO offers recycling programs that allow your employees and/or tenants to collect a variety of recyclable materials. To ensure program success, your EDCO representative can provide bilingual educational materials to support your program.

To get your recycling program going, we will:

- Evaluate the benefits and costs of a recycling program in your complex.
- Develop a recycling collection program to include: outside **BLUE** recycling containers and on-site recycling presentations.
- Once the program is in place, start recycling!

Commercial Recycling Can Save You Money!

EDCO's recycling program makes doing the environmentally responsible thing easy and can likely reduce your waste disposal costs. How? If you implement a recycling program, your business may reduce the amount you currently pay for trash collection.

By recycling, commercial customers can divert recyclable materials into separate, lower cost containers and can potentially help reduce waste collection service and fees. A business with multiple weekly trash collection can typically save money by replacing more expensive trash containers with a lower cost recycling program. For example, if your business has two 3-cubic yard bins for waste serviced once a week, by adding a 3-cubic yard recycling bin to your service, you may be able to reduce your waste service to one 3-cubic yard bin once a week.

Recyclable materials include, but are not limited to:



PAPERBOARD:

Paperboard boxes such as cereal boxes, tissue boxes, refrigerated food boxes, boxes from toiletries, and soda/beer cases.



STYROFOAM:

Clean foam cups, meat trays, plates, egg cartons, block packaging (no peanuts), rigid polystyrene, and carry-out containers.



CARTON CONTAINERS:

Aseptic cartons, including milk cartons and juice boxes, half-gallon juice cartons, soup/broth cartons, and wine cartons.



ALUMINUM:

Aluminum, steel and tin cans, such as food and beverage cans for soda, soup, beer, beans, fruit, and vegetables. Clean aluminum foil, clean aluminum trays, and pie tins.



METAL:

Dry and empty paint and aerosol cans.



SHREDDED PAPER:

Shredded paper (placed in a clear bag is okay for easy identifying).



CARDBOARD:

Cardboard, including boxes used for moving and shipping or any other box or packaging made of corrugated cardboard.



GLASS CONTAINERS:

Glass containers including food jars and beverage bottles.



MIXED PAPER:

Mixed paper, including junk mail, catalogs, magazines, newspapers, and paper used for computer printing.



#1 - #7 PLASTICS: All plastic containers, lids and packaging with a recycling symbol of #1-7 (all containers accepted with caps and lids): water and soda bottles, peanut butter and other food jars, mouthwash bottles, vegetable oil containers, automotive oil containers, ovenable food trays, milk jugs, juice bottles, shampoo and conditioner bottles, detergent and bleach containers, condiment bottles, medicine bottles, bottle caps, butter and yogurt tubs, CD cases, baby bottles, 5-gallon water bottles, CDs, medical storage containers, and rigid plastics such as 5-gallon buckets.

All food and beverage containers should be EMPTY: no/minimal food residue and no liquids remaining, and boxes should be broken down and flattened to fit inside the recycling cart.

Organics

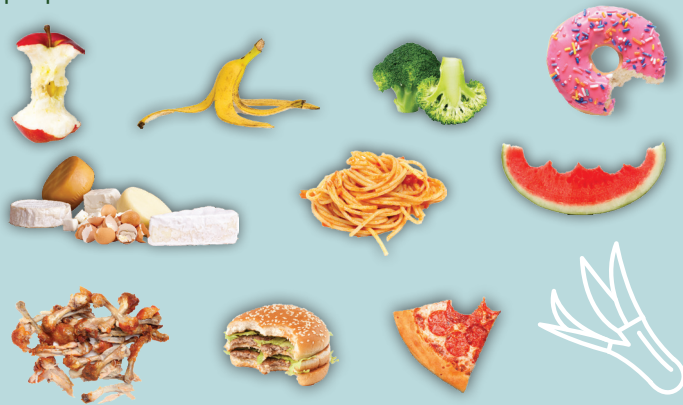
Business owners and managers, if you haven't optimized your service yet, please contact Patrick Osio, El Cajon Sustainability Coordinator, by email at posio@edcodisposal.com or by phone at (619) 287-5696 ext. 4119.

EDCO will provide each commercial account with one 64-gallon organics cart for weekly collection of organic waste. Additional commercial organics collection service can be provided for an additional cost in variable size organics carts and/or dumpsters, with the volume, collection frequency and container type based on the individual needs of the business.

Use the green organics cart to separate material such as landscape and pruning waste, nonhazardous wood waste and organics, such as food waste, all mixed together. **Organics include, but not limited to:**

Food Scraps

Fruit, vegetables, meat, bones, dairy, egg shells, prepared food



Food-Soiled Paper

Napkins, tea bags, paper plates, coffee filters



Landscape Waste

Plants, leaves, branches, grass



Keep these items out of your green container! Prohibited items cannot break down or cause a safety hazard for collection crews.



**KEEP
OUT**

- Aluminum
- Animal carcasses
- Cigarette butts and ashes
- Clothing
- Diapers
- Dirt
- Fats, oils, grease
- Glass
- Hazardous waste
- Kitty litter
- Landscape timbers
- Liquids
- Medical waste
- Metal
- Pet waste
- Plastic bags
- Plastic containers
- Plastic straws
- Rocks
- Soil
- Styrofoam
- Trash
- Treated or painted lumber
- Tree stumps
- Treated or painted wood
- Wine corks



Please do not use plastic bags as they contaminate the Anaerobic Digester! *All organic material must be placed loosely inside the organics cart for collection. Any material left outside the cart cannot be collected.*

Get the Most Out of Organics Recycling

EDCO is committed to assisting businesses in implementing organics recycling. EDCO will provide free, onsite visits to help you comply with the State's mandatory recycling requirements, which would also include a review of your current trash and recycling services, and help determine the best organics program for you. When EDCO's organics recycling program is implemented, high-volume generators may reduce trash container sizes and/or collection frequency by diverting organic materials into designated organics containers. Please call Patrick Osio at (619) 287-5696 ext. 4119 or email posio@edcodisposal.com to schedule a site visit.



Additional EDCO Commercial Services



▶ **Bulky Item Collection**

If it's too heavy or too large to fit in your trash container, call us to schedule a curbside bulky-item pickup for an additional fee.

▶ **Temporary Dumpsters**

Three-cubic yard dumpsters are available for temporary use in cleanup or small construction/renovation projects for an additional fee.

▶ **Roll-Off Boxes**

Roll-off containers are available for either regularly scheduled service or for temporary use in large cleanup or construction/renovation projects. In order to handle different types of material, roll offs come in different approximate sizes: 10-, 20- and 40-cubic yards. Please contact our office for helpful assistance in choosing the right box for your project and detailed information on rates and acceptable debris.



6670 Federal Blvd. • Lemon Grove, CA 91945

NOTICE

Important
Information Inside
About EDCO,
El Cajon's New
Waste &
Recycling Collector!

Online Resources

edcodisposal.com

enter your zip code

El Cajon customers have access to EDCO's dedicated community website.

Stay Connected with EDCO

Stay connected with EDCO by registering your email address through our website and receive periodic notifications regarding service alerts, upcoming events and environmental news pertaining to El Cajon.

Subscribe by going to edcodisposal.com and entering your zip code. On our homepage, enter your email address in the designated email box and click on SUBMIT.

Email and Text with EDCO

Email and text messaging have become a form of communication that many of us are using on a daily basis. We often find ourselves on the go with

no time to be on the phone or sitting in front of a computer. El Cajon customers can communicate with one of our friendly customer service representatives via email and text messages!

Email and text messaging offer customers another convenient way to efficiently communicate questions and requests with EDCO's customer service office. Email us at csrlg@edcodisposal.com or text us a message at (619) 202-8365! EDCO responds to emails and texts during business hours, Monday - Friday, 8:00 a.m. - 5:00 p.m.

News and Events

EDCO's website features communication tabs with news and events specific to El Cajon. Here you can find service alerts, upcoming cleanup and shredding events, and environmental news.