

Introducing **EDCO** January 2021



EDCO

6670 Federal Blvd. • Lemon Grove, CA 91945

El Cajon's New Hauler

The City of El Cajon conducted an extensive, competitive process to select a service provider best suited for the collection of trash, recycling, and organics. *Family-owned and operated* EDCO was chosen as the City's new hauler as a result of a commitment to providing superior customer service and having the largest network of local recycling processing facilities in San Diego County.

Effective January 1, 2021, EDCO will begin providing waste and recycling services in the City of El Cajon. Before then, EDCO will begin exchanging carts, dumpsters, and/or roll-off boxes used to collect solid waste, recyclable material, and organic waste. As this date approaches, our entire team is preparing for a seamless service transition.

QUESTIONS?

Email us! You can email a customer service representative at csrlg@edcodisposal.com.

Text us! You can text a customer service representative by **texting a message to (619) 202-8365**.

Look us up on the web! Visit our website at edcodisposal.com where you can request new services, information, special pick-ups, and more.

Visit us*! Come in and see us at our office located at **6670 Federal Blvd. in Lemon Grove**.

Call us! You can reach a customer service representative by **calling (619) 287-7555**.

**Due to the COVID-19 Pandemic, our office may be temporarily closed. Please confirm our office is open before visiting us.*

Letter from the City Manager

I am excited to introduce the community to EDCO—the City’s new franchise waste hauler. After a 25-year contract with the current provider, the City felt the time had come to bid for these essential services competitively. The City was fortunate to choose from three quality companies that offered competitive pricing for the City’s residents, businesses, and manufacturers.

On May 12, 2020, the City Council approved an agreement with EDCO to be the City’s new franchise waste hauler. EDCO’s services will include collecting trash, recycling, and organics. EDCO shines in several areas important to the City—they know how to keep rates stable, are a leader in waste management technology, are locally-based and family-owned, and have an outstanding customer service reputation.

The City, along with EDCO, is working hard to ensure that on January 1, 2021, the transition to the new operations will be seamless, and our community will be pleased.

Graham Mitchell

On the Road to Zero Waste

To meet state-mandated recycling goals, EDCO will be implementing a bundled service approach. Each commercial account will receive 64 gallons of organic collection a week and 96 gallons of commingled recycling collection a week included with the standard trash service. Additional organics and recycling services are available. This expanded capacity should reduce the amount of trash service needed and increase recycling efforts in the city.



Optimizing Services

EDCO's goal is to provide the most optimal service level for your business. **EDCO will provide personalized site visits to commercial customers and review service levels and source-separated recycling opportunities.** All social-distancing guidelines will be followed. More details will follow in upcoming informational mailers.

COMING SOON

New and improved service details, information on the new organics collection program, dumpster and cart dimensions, etc. will follow in another informational mailer in October.